



ASU update for RACV Roadside

Australian Services Union – Victorian Private Sector Branch

9th March 2010

RACV Roadside Assistance Centre EBA to Commence.

As you would be aware the RACV Roadside Assistance Centre EBA will expire on the 30th of June 2010. Now is the time to meet with all staff to determine what it is that staff would like in the EBA that is not currently in there or conditions in the current EBA you would like to have changed.

All staff will now have attended a meeting held by RACV Management to outline the new Remuneration Policy Package. This has already been tabled in other parts of the business and RACV have indicated that this is what it will be seeking to insert into the EBA in this round of EBA negotiations for the Roadside Assistance Centre.

In order to prepare for this round of negotiations the ASU and your Delegates now seek input from all staff about what is important to you. As the EBA will govern your terms and conditions of employment for coming years, it is important that all staff have the opportunity to raise their issue now.

The following is a short survey and we ask that all staff take the time to complete this and either return it to one of you Delegates or fax it to the ASU on 9320 6799

Issue	Not important	Neutral	Important	Very Important	Other comments
Pay increase					
Performance based wage increase					
Protection of all current entitlements					
Access to Annual Leave					
Micro Managing/KPI's					
Any other Issues					

It is vital that all staff keep themselves updated throughout the EBA process you can do this by:

- Read all Bulletins - updating you on what is happening in the negotiations.
- Attend meetings when requested.
- If you are a member speak with your colleagues about the importance of becoming a member
- If you are not a member become one now by completing the membership form on the reverse and faxing it to the ASU on 9320 6799.

Remember only as a united and collected workplace will we ensure that we are able to secure the best outcomes for all Roadside Assistance Staff.

Your Delegate Team: Jackie Gadsby, Trish Gittins, Chris Turnbull and Steve Ayache.

