



**A•S•U**

## **Australian Services Union Victorian Private Sector Branch**

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### **Media Release**

18 September 2008

#### **Toll Dnata check-in job contracts don't pass Workplace Authority test**

After months of waiting staff working for Toll Dnata at Melbourne's International Airport were notified this week that their employment contracts have failed the Workplace Authority's No Disadvantage Test.

The Workplace Authority has written to customer service and check-in staff informing them of the decision. Toll Dnata has until mid October to fix the contracts.

The ASU has been publicly campaigning against Toll Dnata's AWAs and ITEAs after estimating that staff were being under-paid about \$5,000 a year, when compared to the Award.

ASU branch secretary Ingrid Stitt said the result vindicated the union's concerns about the contracts being sub-standard, but the decision was only an initial win.

"After months of waiting Toll Dnata staff have now officially been told what we already knew – that their employment contracts were ripping them off. But this unnecessary saga continues as back-pay needs to be determined and the contracts need to be improved," Ms Stitt said.

"But what has been Toll Dnata's response so far? Absolutely nothing. We are asking the company to now get on board, listen to its workers and negotiate a collective agreement."

Ms Stitt said current IR laws did not give workers enough collective bargaining rights.

"This long and arduous process could have been completely avoided if Australians had greater collective bargaining rights and if companies such as Toll Dnata were actually required by law to listen to the concerns of their employee's union representatives," Ms Stitt said.

"It is disappointing that our members have had to wait so long and there's still no end date in sight if Toll Dnata does not come to the table. They deserve respect and they deserve pay and conditions that recognise their skills, shift work and over-time."

The Toll Dnata AWAs and ITEAs and other potential breaches of the Act identified by the ASU are still under investigation by the Workplace Ombudsman and the Victorian Workplace Rights Advocate.

Toll Dnata staff provide customer service and check-in services for companies such as Emirates airlines. About 200 customer service and check-in staff are employed by Toll Dnata nationally, with about 50 based in Melbourne.

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